THE PACIFIC CAMPAIGN guam, saipan, and tinian





MARCH 13-21, 2026

Featuring expert historians Jonathan Parshall and James M. Scott

An unforgettable journey to the Northern Mariana Islands, where stunning white sand beaches and lush tropical landscapes conceal a rich history of bravery and sacrifice



Dear World Traveler,

The Pacific war introduced our troops to new environments and cultures completely unfamiliar to most Americans. Tropical islands previously untouched by the outside world became war-damaged landscapes inundated by military personnel and equipment. Pristine beaches with cobalt blue waters hosted invasions that would lead to irreversible societal and infrastructural changes that forever impacted the native Pacific Islanders who call these places home.

The National WWII Museum is honored to offer a travel program that provides the unique opportunity to explore Pacific island battlefields and landing beaches in the company of expert historians and local guides to offer a perspective that is personal and unable to be replicated.

The Pacific Campaign journeys to the islands of Guam, Saipan, and Tinian. With exclusive access to the most intriguing battle sites, breathtaking memorials, and immersive environments, our guests gain a richer context from our expert local guides. Esteemed historians Jonathan Parshall and James M. Scott, two of the foremost international authorities on World War II in the Pacific, join you on daily touring and deliver a signature lecture series throughout the itinerary. Featuring on-the-ground instruction paired with seldomly seen archival materials from the Museum's Digital Collections and hand-selected oral histories from the servicemembers who fought in these places, this tour promises to be a once-in-a-lifetime opportunity.

In addition to learning about key actions in Saipan, viewing the atomic bomb pits on Tinian, and overlooking the ocean from the rolling mountains on Guam, we have two custom-designed tour extensions to further enhance the experience. A pre-tour extension, **The Battle for Peleliu** featuring Jonathan Parshall, is based in Palau and features two full days to explore Peleliu and the remnants left behind for more than 80 years.

The post-tour extension, *Target Tokyo:* Tokyo and Nagasaki featuring James Scott, transports you to Japan to discover the raids on its capital city and the site of the second atomic bombing. The story of achieving victory in the Pacific ends here, a fitting conclusion to your journey.

Along the way, enjoy five-star accommodations, interisland flights, a comprehensive meal package, and exclusive touring. I invite you to review all the details in this brochure to learn more.

Sincerely,

Stephen J. Watson President & CEO, The National WWII Museum

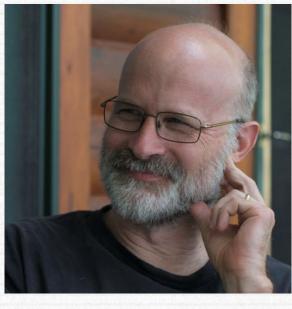






FEATURED HISTORIANS







JONATHAN PARSHALL Author & Historian

Jonathan Parshall's interest in the Imperial Japanese Navy developed early in his childhood. As an adult, that passion led him to create the foremost website devoted to the Imperial Navy, combinedfleet.com, which he founded in 1995. Parshall's book Shattered Sword: The Untold Story of the Battle of Midway, which he co-authored with Anthony Tully, is the definitive account of that pivotal battle in the Pacific. He has written for the Naval War College Review, the US Naval Institute's Proceedings and Naval History magazines, World War II magazine, Wartime (the journal of the Australian War Memorial), Flypast magazine, the Sankei Shimbun, and several overseas aviation publications. He has also illustrated numerous books on the Pacific War (including his friend Richard Frank's MacArthur). Parshall is an adjunct lecturer for the US Naval War College and has appeared on the History Channel, Discovery Channel, and the BBC. A graduate of Carleton College and the Carlson School of Management, he is currently working on a history of the year 1942, focusing on how the Allies transformed themselves to meet their respective challenges during that year.







JAMES M. SCOTT Author & Historian

A Pulitzer Prize finalist and former Nieman Fellow at Harvard, James M. Scott is the best-selling author of *Black Snow*, *Rampage*, *Target Tokyo*, *The War Below*, and *The Attack on the Liberty*, and co-author, with Jack Carr, of *Targeted: Beirut*. In addition, Scott is a sought-after public speaker who leads battlefield tours and lectures at institutions around the world. He lives with his wife and two children in Mt. Pleasant, South Carolina, where he is the Scholar in Residence at The Citadel.





FEATURED HISTORIANS



THE PACIFIC CAMPAIGN

GUAM, SAIPAN, AND TINIAN

Featuring expert historians Jonathan Parshall and James M. Scott

MARCH 13-21, 2026

\$16,999 **\$15,999*** per person based on double occupancy \$20,999 **\$19,999*** single occupancy

*Book early and save. \$399 per person taxes and fees are additional.

INCLUSIVE VALUE:

- Five nights at the five-star Kensington Hotel Saipan
- · Three nights at the five-star Dusit Thani Guam Hotel
- Roundtrip group air between Guam and Saipan, and Saipan and Tinian (2x)
- 8 breakfasts, 5 lunches, 3 receptions, and 5 dinners
- Beer, wine, coffee, water, tea, and soft drinks at all included meals and receptions
- · Personal listening devices on all included touring
- Entrance fees to all sites, museums, and attractions included in the itinerary
- · Video oral history presentations from the Museum's Digital Collections
- Private, air-conditioned motor coach transportation, including bottled water on excursions
- All airport transportation throughout program itinerary, including arrival transfer (Guam/Saipan) and departure transfer (Guam) when arriving and departing on scheduled program dates*
- · Gratuities to local guides, drivers, porters, and included meal service
- Informative custom guidebook, including battlefield maps, archival images, artifact spotlights, and digital content to supplement your journey

*Airport transfers are included with additional hotel nights if booked through the Educational Travel Program



Historical Perspective

VETERAN HIGHLIGHT

EUGENE DISABATINO joined the US Army in 1943. After completing basic training, he was assigned to attend Massachusetts Institute of Technology (MIT) for Civil Engineer training, and then was sent to New York University (NYU) for additional training. While at NYU, he was selected by Army officers for a special assignment in Los Alamos, New Mexico.

Upon arrival at Los Alamos, DiSabatino learned that he was part of the very secretive Manhattan Project. He was informed that he was restricted to that base, and that he would wear civilian clothes while living in officer quarters. Having to disguise himself as a civilian caused tension with some soldiers who thought he was a draft dodger. He was told to not salute, ignore Army protocol, and pretend to be a civilian when around others that may be observing his actions. The projects that DiSabatino worked on were so secretive that he had people working under him who had no idea what they were working on.

While at Los Alamos, DiSabatino worked under Admiral Frederick Ashworth on two major projects. The first was to develop ballistic tables for use on the Norden bombsight at 30,000 feet by a B-29 Superfortress carrying a payload of five tons. DiSabatino's second task was to develop an assembly process for loading an atomic bomb aboard a B-29, fusing it in flight, and then deploying it over a target. After completing this work, he was sent to two top-secret Air Force test sites, one at Wendover, Utah, and the other at Salton Sea, California, with the 393rd Bombardment Squadron. After completing testing, DiSabatino was shipped immediately to Tinian for assisting with the loading of the atomic bomb "Fat Man" into the B-29 Bomber nicknamed Bockscar. To his knowledge, he was the last person to lay hands on the bomb before it left Tinian, bound for Nagasaki on August 9, 1945.



Scan QR code to view Eugene DiSabatino's oral history from The Digital Collections of The National WWII Museum



DAY 1: JOURNEY TO SAIPAN

Depart from your hometown airport and fly to Guam International Airport (GUM)*, arriving by late afternoon. Board a flight for the short trip to Saipan then settle in at the Kensington Hotel for your first night in the Northern Mariana Islands.

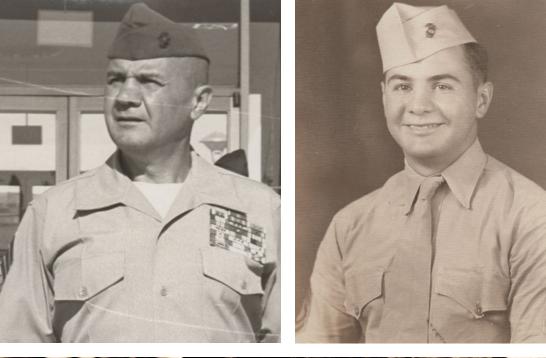
Accommodations: Kensington Hotel Saipan (D)

*Due to the long flight time from the continental US and crossing the International Date Line, it is strongly recommended to arrive in Guam early to overcome jet lag and to avoid flight delays or cancellations. Contact the Educational Travel Team for information on booking additional hotel nights, including airport transfers.

DAY 2: EXPLORE SAIPAN

Our tour takes you to Mount Tapochau, the island's highest peak, a critical location during the Battle of Saipan, which began on June 15, 1944, as part of

Operation Forager. Standing at the summit, you'll see where American and Japanese forces fought for control of the island. During the battle, Mount Tapochau played a crucial role due to its commanding elevation and central location. At 1,554 feet, its panoramic views provided a strategic vantage point that allowed for extensive surveillance over the island. After American forces secured the southern third of the island along with the airfield, the Japanese continued their relentless defense. During a daylong tour of Saipan, explore the bomb magazine used to supply the planes attacking Guam on December 8, 1941, and participate in an incredibly moving visit to the cliffs where thousands of civilians and Japanese soldiers committed suicide in 1944 upon realizing that Saipan was lost. This evening, enjoy a sunset welcome reception and lecture prior to dinner at the resort. *Accommodations: Kensington Hotel Saipan (B, L, R, D)*





TOP: MIKE MERVOSH IN UNIFORM, BOTTOM: A US MARINE ENCOUNTERS A JAPANESE FAMILY HIDING IN A HILLSIDE CAVE ON SAIPAN. JUNE 21, 1944. COURTESY OF AMERICAN PHOTO ARCHIVE / ALAMY STOCK PHOTO.

Historical Perspective

MICHAEL "IRON MIKE" MERVOSH 1923-2017

After the Japanese attacked Pearl Harbor in December 1941, Michael D. Mervosh knew he wanted to fight for his country. He enlisted in the US Marines Corps in 1942 after graduating from high school and entered boot camp training at Parris Island, South Carolina. Upon completion, Mervosh was sent to Camp Lejeune, North Carolina, for infantry training and to learn how to operate a machine gun.

Mervosh and his training battalion eventually made it to Camp Pendleton just north of San Diego, California, where he was assigned to Company C, 24th Marines, 4th Marine Division. His division would be the first in the Marine Corps to go straight from training in the United States into combat. Mervosh entered combat in the Marshall Islands, fighting on the island of Roi-Namur. Following the battle, the 4th Marine Division then went to Maui for rest and to resupply before heading into combat again.

On June 15, 1944, Mervosh made his way ashore on the island of Saipan under intense enemy fire. Within the first few hours of the fighting, Mervosh and his fellow Marines received a blow to their morale when their battalion commander was killed, but they kept up the fight. Faced with little drinkable water and rampant disease on the island, casualties began to mount. Unlike any of the previous battles they had fought, the Marines also encountered a number of civilians on Saipan. Upon reaching the northern side of the island at Marpi Point, now known as Suicide Cliff, Mervosh witnessed men, women, and children jumping to their deaths, terrified by Japanese propaganda that warned they would be tortured and killed by US troops. That moment was one that would be etched forever in his memory.

Mervosh's combat was not over. He took part in conquering the neighboring island of Tinian, enabling the B-29 Superfortress bombers to utilize its airfields to bomb mainland Japan. After his fighting at Saipan and Tinian, Mervosh began to see himself as a true combat veteran.

Little did he know that in February 1945, he would face the most intense fighting of his 35-year military career at Iwo Jima. After World War II, "Iron Mike" Mervosh would see combat again in Korea and Vietnam. During his time in the Marines, he served at every enlisted rank, from Private to Sergeant Major. He served in five different Marine Divisions; spent time as a drill instructor at Parris Island; and did two tours of recruiting duty, as well as two tours on the drill field. His final assignment was the Fleet Marine Force Pacific Sergeant Major, the largest field command in the Marine Corps.

Upon his retirement on September I, 1977, Mervosh was the most senior enlisted man in all of the US Armed Forces.



Scan QR code to view Mike Mervosh's oral history from The Digital Collections of The National WWII Museum



From the Museum's Collection

- WATCH OF COLONEL PAUL W. TIBBETS JR.

This watch, worn by Colonel Paul W. Tibbets Jr., while at the controls of the *Enola Gay* on August 6, 1945, during the atomic bombing of Hiroshima. The watch was later refitted with a custom band commemorating the historic event. *Gift of Stephanie Mudge*, 2008.069.001

Col. Paul W. Tibbets Jr., pilot of the *Enola Gay*, the plane that dropped the atomic bomb over Hiroshima on August 6, 1945. US Army Air Forces.



JS AT 1-87

ATOMIC BOMB PIT NO. 1 WAS USED TO LOAD BOTH ENOLA GAY AND BOCKSCAR IN AUGUST 1945.

DAY 3: TINIAN AND THE ATOMIC BOMBS

The island of Tinian is just minutes away from Saipan by air. After arriving at Tinian International Airport (TNI) by private aircraft, embark on a tour of iconic North Field. The airfield today is a mixture of modern monuments and memorials with buildings and vehicles in varying states of preservation and decay. Explore a massive Japanese fuel storage facility where damaged oil drums still remain. Stand above the bomb pits from which the atomic bombs "Little Boy" and "Fat Man" were loaded onto the B-29s *Enola Gay* and *Bockscar*. Walk the surprisingly narrow White Beach where the US Marine Corps landed to secure the island and where debris from the battle remains. Upon departure from Tinian to return to Saipan, your plane will embark on a scenic flyover of the island, giving you an aerial perspective of the day's touring. *Accommodations: Kensington Hotel Saipan (B, L, D)*

DAY 4: TINIAN

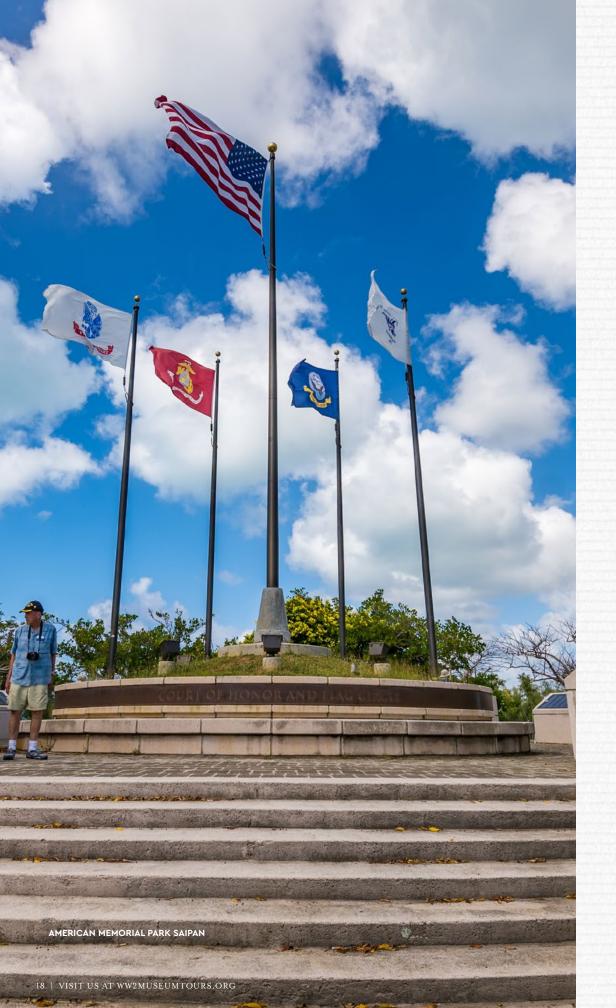
Marpo Point, located on the southern tip of Tinian, was heavily fortified by Japanese defenders who anticipated the American invasion. The Japanese constructed an extensive network of bunkers, artillery positions, and machine gun nests to create a formidable defense line. Despite these preparations, American forces launched a well-coordinated and overwhelming assault on July 24, 1944, as part of Operation Forager. Utilizing naval bombardments and aerial strikes to soften Japanese defenses, the US Marine Corps and Army units executed a successful amphibious landing, quickly gaining a foothold on the island.

The battle for Marpo Point was intense, with American troops facing resistance from the entrenched Japanese defenders. However, the superior firepower and tactical planning of the Allied forces eventually overcame the Japanese positions. The small population of locals who remained on the island and many of the defeated Japanese soldiers jumped to their deaths from the cliffs. By August I, 1944, Tinian was declared secure, and Marpo Point, along with the rest of the island, was under American control.

For lunch, enjoy the beauty of the island with a barbeque on the beach and the opportunity to swim in the Pacific Ocean. Accommodations: Kensington Hotel Saipan (B, L, D)







DAY 5: SAIPAN

On July 9, 1944, shortly after the US declaration that Saipan was secure, thousands of Japanese women, children, and other civilians retreated to Marpi Point and decided, with help from the Japanese military, to die at their own hands rather than risk surrender to American forces. Families jumped into the jagged rocks and raging surf below. Today, a host of monuments stand in memory of those that died on those fateful days. Visit the Last Command Post, captured by the 4th Marines on July 9, 1944, after heavy fighting with the Japanese. Take a driving tour on Route 36 and see the location of the former 39th US Navy Hospital, built in 1944 in anticipation of the invasion of mainland Japan. Continue to Kalabera Cave, known for its significance as a burial site for ancient indigenous Chamorros and for the skull-like appearance of its entrance. "Kalabera" translates as "skull" in Chamorro, and during World War II, the cave served as shelter for civilians and later as a defensive position for the Japanese. Afternoon touring includes a visit to the National Park Museum covering the Battle of Saipan. At the park, memorials stand in tribute to the courage and sacrifice of the US servicemembers and Chamorro and Carolinian civilians who were killed in the battles between the United States and Japan that took place on Saipan, Tinian, and the Philippine Sea in 1944.

Accommodations: Kensington Hotel Saipan (B, L, D)





DAY 6: SAIPAN / RETURN TO GUAM

On the final morning in Saipan, adventurous guests will be offered the opportunity to participate in the tank swim. This activity allows you to explore the remains of WWII Sherman tanks submerged in the crystal-clear waters off Saipan's coast. These tanks were part of the amphibious assault vehicles used during the Battle of Saipan and now lie at the bottom of the ocean, creating a unique underwater ecosystem for the marine life there. Those travelers who don't wish to participate in the tank swim will have the opportunity to enjoy a morning at leisure at the Kensington or to visit the NMI Museum of History and Culture in Garapan, which host exhibits about the Chamorro and Carolinian people.

This afternoon, fly as a group back to Guam before enjoying a welcome reception in the Lobby Bar of the Dusit Thani Resort. Accommodations: Dusit Thani Guam Resort (B, L, R)





DAY 7: BATTLE OF GUAM

Piti Point, located on the western coast of Guam, and nearby Asan Beach are significant sites that witnessed intense combat during World War II. On July 21, 1944, these locations became pivotal battlegrounds as American forces launched the campaign to liberate Guam from Japanese occupation as part of Operation Forager. This offensive was crucial for the Allies, aiming to establish Guam as a base for further operations in the Pacific.

Meanwhile, Agat Beach, one of the primary landing sites during the invasion, also saw significant combat. American forces, including the 1st Provisional Marine Brigade and the 77th Infantry Division, faced a well-prepared Japanese defense as they stormed the beach. The initial landings were met with heavy fire from fortified positions on the surrounding hills and ridges, leading to substantial casualties. Despite these difficulties, the determination and superior firepower of the American troops eventually overcame the Japanese defenses. The successful landing at Agat Beach marked a turning point in the battle for Guam, allowing American forces to begin their advance toward the island's interior and secure key objectives.

A trip up to the Asan Bay Overlook reveals a commanding vantage point and exquisite views of the island. Accommodations: Dusit Thani Guam Resort (B, R, D)

DAY 8: VALLEY OF THE LATTE

Hafa adai, pronounced hå-FUH day, is a greeting used on all the inhabited Mariana Islands (Guam, Rota, Tinian, and Saipan). This native Chamorro phrase is similar to aloha on the Hawaiian Islands. The final day of the tour is dedicated to learning about the rich history and culture of the Chamorro people. Set sail on the Talofofo and Ugum rivers toward the ancient Latte village. Take in the local wildlife and tour a botanical garden, learn traditional basketweaving techniques, and enjoy a dance performance. Join the group this evening for a reception and farewell dinner at the hotel. Accommodations: Dusit Thani Guam Resort (B. R. D)

DAY 9: DEPARTURES

Depart the Dusit Thani Guam Resort this morning and transfer to Guam International Airport (GUM) for flights home or onward to our optional *Target Tokyo*: Tokyo and Nagasaki post-tour extension program. Accommodations: Dusit Thani Resort (B, R, D)





EXTEND YOUR JOURNEY

Optional Four-Night Pre-Tour Extension Program

THE BATTLE FOR PELELIU

PRE-TOUR FEATURING JONATHAN PARSHALL

MARCH 9-13, 2026

\$4,399 PER PERSON DOUBLE OCCUPANCY | \$5,999 SINGLE OCCUPANCY

Peleliu is a small island in the Palau archipelago located some 500 miles east of the Philippines. The small "crab claw"-shaped island extends largely from south to north and is roughly seven square miles. History has argued that "the fight for Peleliu was one of the most vicious and stubbornly defended battles of the war." Today, the island is a lush tropical landscape, with remnants of the battle waiting to be discovered by the few travelers who reach the island per year. With two full days to explore Peleliu, this unique journey offers five-star accommodations in Palau, exclusive touring of WWII sites, and expert perspectives on this brutal battle of the Pacific war from featured tour historian Jonathan Parshall.

Visit the Peleliu World War II Memorial Museum, and see the beaches where US Marines landed on September 15, 1944. Learn about the caverns and caves used as Japanese defensive positions as you explore "Bloody Nose Ridge." With opportunities for excursions to stunning islands throughout the area, you will experience the beauty and unique features of Palau.

This itinerary has become a Museum staff favorite destination and has been touted by tour guests who have experienced it. As one past traveler noted, "[Palau offered the] nicest hotel and [Peleliu was the] most interesting site that we could never have done on our own." Said another: "The entire tour was great, but the best part for me was the Peleliu extension—the two days on Peleliu itself (seeing the relics, caves, and beaches; walking the battlefield trail; and the BBQ lunches) and then last day of snorkeling in the Rock Islands."

Join the few who have made the pilgrimage to Peleliu in the 80-plus years since the battle.

TOUR INCLUSIONS

- Four nights at the five-star Palau Pacific Resort in ocean view rooms
- Breakfast daily
- Two privately catered lunches on Peleliu's Orange Beach
- One waterside reception at the Palau Pacific Resort
- Private Farewell Dinner
- Bottled water while touring

- All admission fees to museums and attractions where applicable
- Gratuities to drivers, guides, and porters
- All land excursions led by expert local guides
- Full-time Tour Manager
- All transportation by coach and ferry during scheduled touring





EXTEND YOUR JOURNEY

Optional Five-Night Post-Tour Extension Program

TARGET TOKYO: TOKYO AND NAGASAKI

POST-TOUR FEATURING JAMES M. SCOTT

MARCH 21-26, 2026

\$4,999 PER PERSON DOUBLE OCCUPANCY | \$6,299 SINGLE OCCUPANCY

The Marianas served as the launching point for America's air war against the Japanese empire. Now, experience and learn firsthand the results of that deadly campaign. Travelers coming from The Pacific Campaign tour will be able to trace the route of this aerial campaign, from the Runway Able on Tinian, where the *Enola Gay* and *Bockscar* took off carrying nuclear weapons, to the hallowed ground of Tokyo and Nagasaki.

Tokyo was ground zero for America's firebombing campaign. The March 9–10, 1945, fire raids not only destroyed 15.8 square miles of the capital but served as the opening blow in a 159-day campaign that would incinerate 66 Japanese cities, culminating with the atomic attacks that ended the war.

Visit the Center of the Tokyo Air Raids and War Damage, and learn about that inaugural fire raid that set the pattern for the remainder of the war. At the Great Kanto Earthquake Memorial Museum, see how a 1923 natural tragedy offered American war planners a blueprint for how best to destroy Japan's wooden cities. Explore the NHK Museum of Broadcasting, which houses the gramophone recording of Emperor Hirohito's August 15, 1945, speech that ended the war that, for America, had begun 1,347 days earlier in the cool waters of Pearl Harbor.

In addition to Tokyo, you will visit Nagasaki, the city devastated by an atomic bomb at II:02 a.m. on August 9, 1945. Unlike Hiroshima, Nagasaki's mountainous terrain corralled and amplified the bomb's blast, obliterating homes, shops and factories and even stripping the earth down to the rock. That second and final atomic attack prompted Emperor Hirohito to at last accept the Allied demand to surrender. Visit the Nagasaki Atomic Bomb Museum, and tour the few existing ruins, including Shiroyama Elementary School, the Urakami Cathedral, and the one-legged Torii Gate.

TOUR INCLUSIONS

- Four nights at the Westin Tokyo
- Two nights at the Nagasaki Marriott
- Breakfast daily
- All admission fees to museums and attractions where applicable
- Gratuities to drivers, guides, and porters
- Full-time Tour Manager
 - All transportation during scheduled touring (including Tokyo to Nagasaki flight)





KENSINGTON HOTEL SAIPAN

Nestled along the pristine shores of Saipan, the Kensington Hotel offers a luxurious escape where breathtaking natural beauty meets unparalleled comfort. Rooms and suites feature modern amenities such as complimentary Wi-Fi, plush bedding, and private balconies. Enjoy a diverse culinary experience at various dining venues utilizing fresh, locally sourced ingredients.

DUSIT THANI GUAM

Discover the enchanting beauty of Guam at Dusit Thani, a premier beachfront resort that perfectly blends Thai-inspired elegance with the warmth of island hospitality. With stunning ocean views of Tumon Bay, exceptional service, and a wealth of amenities, your stay promises to be an unforgettable experience. Savor the diverse flavors of Guam and beyond at exquisite on-site dining venues, from authentic Thai cuisine to fresh seafood and international dishes.









BOOK YOUR JOURNEY INTO HISTORY TODAY



The National WWII Museum's Jenny Craig Institute for the Study of War and Democracy is a community of scholars forming a national center for research, higher education, publications, and public programming, dedicated to promoting the history of World War II, the relationship between the war and America's democratic system, and the war's continued relevance for the world.



Three ways to secure your spot:

- 1. Call one of our travel specialists at 1-877-813-3329 X 257 or email us at travel@nationalww2museum.org.
- 2. Click below and follow the instructions online to make your reservation.

CLICK HERE TO BOOK NOW!

Prices quoted are based on fares in effect at the time of printing and are subject to change at any time.

3. Visit ww2museumtours.org for additional information on this tours and for a complete listing of all tour offered by the Educational Travel Program.

CLICK HERE to review the Terms and Conditions prior to booking.



TRAVELER TESTIMONIALS

- 77

The staff worked very hard and made our movements go off without a hitch. The historians were informative and accessible. I appreciate the addition of local guides who provided a different perspective about the history; something that enriched what the featured historians presented. *(It was good to be able to meet local residents, too.)*

The historians and guides were all great. Knowledgeable and focused on the health and safety of the participants. Bringing in local residents to provide personal stories and local info was especially good.

Our historians were all excellent. I so enjoyed (and learned a lot) during their presentations and listening to them talk while we were out touring. One of my favorite parts of the WWII Museum tours is just talking to the historians at meal times, when you are lucky enough to have one at your table.

I thought the tour was interesting and really enjoyed the lectures in the evening. They helped the locations come full circle and really helped in understanding what we saw during the days.

*

*

The featured historians were fantastic and the tour wouldn't have been as great if not only for their knowledge but their attitude towards providing a great tour, and also their personalities in making each guest feel comfortable and welcome as if true friends or family.