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Bringing history to life

EASY COMPANY: ENGLAND TO THE EAGLE’S NEST

Join our most popular tour, based on the best-selling book, Band of Brothers by Museum founder Stephen E. Ambrose, featuring original cast members from the award-winning HBO miniseries.

Spring and Fall 2020

Aldbourne • Portsmouth • Normandy • Eindhoven • Arnhem • Bastogne
Clervaux • Luxembourg City • Haguenau • Dachau
Dear Friend of the Museum,

In 1980, my predecessor Nick Mueller persuaded his best friend and University of New Orleans colleague Stephen Ambrose to lead their first overseas tour—a trip from the Normandy D-Day beaches to the Rhine River. For the next 20 years, the duo continued to run tours while Ambrose began collecting hundreds of oral histories from D-Day veterans, including interviews with surviving members of the famed Easy Company.

Of course, the rest is history. Ambrose’s research and interviews led to best-selling books and the HBO miniseries Band of Brothers. Ambrose and Mueller’s passion for preserving the stories of D-Day veterans led to the idea of building a National D-Day Museum in New Orleans. And their overseas tours tracing the wartime route of the “Band of Brothers” helped raise funds for the Museum, which would open in 2000 and quickly expand its mission to include the entire war effort.

Today, the Easy Company tour remains one of our most popular travel programs and features many of those Easy Company interviews conducted by Ambrose and his team at the Eisenhower Center for American Studies. While our travel program has expanded significantly, this journey remains core to our mission—offering rare access to sites, extraordinary guides, and quaint regional accommodations. As the authority on World War II, the Museum draws upon its collection of oral histories, photographs, and artifacts to deliver the most memorable, emotional, educational, and extraordinary travel experiences.

I hope you’ll join us on this personal journey to the beaches, bridges, cities, and villages where the legendary Easy Company fought the crucial D-Day battles and changed the course of history.

Sincerely,

Stephen J. Watson
President & CEO,
The National WWII Museum
FROM OUR COLLECTION

Personal and professional friendships brought together the stories of the members of Easy Company at The National WWII Museum—in our oral history collection and our exhibits. *Easy Company: England to the Eagle’s Nest* is the only tour featuring many archival and research pieces pertaining to the “Band of Brothers.” Other documents and materials will be reproduced and shared with tour participants.

**STEPHEN AMBROSE’S**

**IBM® Selectrics Electric Typewriter**

Dr. Ambrose used this typewriter while he was a professor at the University of New Orleans. Many of his books were written on this typewriter.
Stephen and Moira Ambrose Collection, 2006.030

**GOLDEN GLOBE AWARD - Band of Brothers**

This award was bestowed by the Hollywood Foreign Press Association for best made-for-television mini-series or film in 2001.
Stephen and Moira Ambrose Collection, 2006.003

**EMMY AWARD - Band of Brothers**

The Academy of Television Arts and Sciences presented Stephen Ambrose this award for outstanding mini-series. Ambrose was co-executive producer for the adaptation of his book into the ten-part HBO mini-series that premiered in 2001.
Stephen and Moira Ambrose Collection, 2006.030

**FEATURED GUESTS**

ONLY WITH THE NATIONAL WWII MUSEUM EDUCATIONAL TRAVEL

Travel in the company of original cast members from the award-winning HBO miniseries *Band of Brothers.*

- James Madio
  - Sgt. Frank Perconte
- Matthew Leitch
  - First Sgt. Floyd Talbert
- Shane Taylor
  - Eugene G. “Doc” Roe Sr.
- Rick Warden
  - Lt. Harry Welsh
- Ross McCall
  - Cpl. Joseph Liebgott
- Robin Laing
  - Pvt. Edward ‘Babe’ Heffron

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**PROGRAM INCLUSIONS**

- Travel in the company of cast members from the HBO mini-series *Band of Brothers* (*Guests will be announced in early 2020*)
- Full-time logistical tour manager
- Expert local battlefield guides
- Roundtrip airport transfers *(when arriving and departing on scheduled group tour dates)*
- Boutique hotel accommodations in prime locations
- Private, first-class, air-conditioned motor coach transportation
- VIP access to sites not offered on other tours

- Entrance fees to all sites, museums, and historic attractions in itinerary
- Personal listening devices on all included touring
- Gratuities to guides, drivers, porters, and servers
- 12 breakfasts, 7 lunches, and 8 dinners
- Beer, wine, and soft drinks with included lunches and dinners
- Informative map book with useful battlefield maps and archival images to be used throughout the journey
- Personalized luggage tags and name badge
- Keepsake journal and pen to document your journey
HISTORICAL PERSPECTIVE
EISENHOWER’S COMMAND FOR D-DAY

As the Supreme Commander of the Allies, it was up to General Dwight D. “Ike” Eisenhower to make the final decision to launch the invasion of Normandy on June 5, 1944. Due to less-than-favorable weather reports, there was serious concern amongst many within the Allied high command that casualties would be extremely high, especially among the airborne forces. Air Marshal Sir Trafford Leigh-Mallory feared that the casualty rate for these elite troops could be as high as 75%.

Ike made the decision to postpone the landings by one day, pushing D-Day back to June 6, 1944. As he gathered his team the next night for a final war council, he polled his commanders again, and again Leigh-Mallory stressed his concern of the weather conditions and the well-being of the airborne forces. Despite these warnings, Eisenhower knew the invasion couldn’t be postponed indefinitely, so he made the tough decision with the words, “OK, let’s go.”

Upon making this historic decision, Ike made a point to go to the airfields of one unit of the 101st Airborne Division to see the men off on this perilous mission. He wanted to meet these men, many of whom he feared wouldn’t survive into the next morning, face-to-face to boost their confidence, as well as his own.

PHOTO PAGE 9: GENERAL DWIGHT D. EISENHOWER TALKING WITH AMERICAN PARATROOPERS OF THE 101ST AIRBORNE DIVISION ON THE EVENING OF JUNE 5, 1944, AS THEY PREPARED FOR THE INVASION OF NORMANDY / NARA.
Day 1: London Arrivals / Aldbourne, England

After individual arrivals into London-Heathrow (LHR), proceed west of London to the training areas of Easy Company. After lunch in Aldbourne, enjoy a walking tour with local villagers and members of the Aldbourne Historical Society, who recount what it was like to welcome Easy Company and other American troops more than 75 years ago. This evening, get to know your fellow travelers at a Welcome Reception and Dinner at the hotel.

Accommodations: Donnington Valley Hotel & Spa (L, R, D)

Day 2: Portsmouth / Cross the English Channel

After breakfast at the hotel, head south to Portsmouth to visit The D-Day Story museum. Refurbished in the spring of 2018, this museum tells the story of D-Day through the personal accounts of people who were there. The galleries bring the story to life through stunning audio-visual presentations alongside iconic artifacts from the museum’s collection. The legacy gallery features the magnificent Overlord Embroidery commissioned to remember those who took part in D-Day and the Battle of Normandy. For lunch, enjoy classic English pub fare in the picturesque village of Southwick, renowned for the planning of the D-Day landings and the historic location where Eisenhower and Montgomery met. This afternoon, cross the English Channel by ferry, landing in Normandy late in the evening.

Accommodations: Le Manoir De Mathan (B, L, D)

Day 3: Utah Beach / US Airborne

After breakfast, depart for the Utah Beach area to tour the landing beach and visit the Utah Beach Museum. View original B-26 bomber in the museum’s hangar and listen to the oral history of Dick Winters on the second floor of this magnificent museum. Next, take an exclusive tour of Brécourt Manor, made famous by Easy Company’s action here on June 6, 1944. In the small town of Sainte-Mère-Eglise, enjoy lunch independently then visit the Airborne Museum and the church made famous by the film The Longest Day. En route to the hotel, the coach makes a photo stop at Marmion Farm, the makeshift rendezvous point for paratroopers during the D-Day invasion. Enjoy dinner with the group this evening.

Accommodations: Le Manoir De Mathan (B, D)
MAJOR DICK WINTERS
Commander, 2nd Bn., 506th PIR
1918 – 2011
Distinguished Service Cross, Bronze Star with Oak Leaf Cluster and Purple Heart

Richard “Dick” Winters began his association with the 101st Airborne Division’s 506th Parachute Infantry Regiment as a platoon leader in Easy Company. By war’s end, he commanded the 506th’s Second Battalion, which included his old company. Although the attrition of war played a part in Winters’ rapid advance through the ranks, it was his superb leadership and ability to complete tough assignments that endeared him to the men under his command. The men of Easy Company who survived the war attribute their survival to many things, and the leadership of Dick Winters is always near the top of the list.

Easy Company: England to the Eagle’s Nest visits sites that Winters and his men made legendary, including Brécourt Manor where they knocked out a battery of German 105’s on D-Day; “The Crossroads” in the Netherlands where they took on a force many times their size; Foy, on the outskirts of Bastogne, where they endured hell from both the Germans and Mother Nature; the site of the “Last Patrol” in Haguenau; and finally, the Eagle’s Nest near Berchtesgaden where the men of Easy Company enjoyed Hitler’s famous mountain retreat at the end of the war.
Day 4: La Fière, Easy Company in Normandy

Today, travel along rural lanes, past hedgerows, and over causeways to La Fière bridge, where elements of the 82nd Airborne fought off four days of attacks from German troops trying to retake this strategic bridge. Next, visit the historic Château de Bernaville, where a little-known event involving US paratroopers factored heavily into the Allies’ D-Day success. Next, travel to Beuzeville-au-Plain to view the monument to Lt. Thomas Meehan’s downed C-47, and hear his story. After an included lunch during your visit to the Normandy Victory Museum, learn the story of Easy Company at the important town of Carentan, which linked the Utah and Omaha Beach forces. End the day’s touring at the Dead Man’s Corner Museum and with a visit to the church at Angoville au Plain. A shuttle to Bayeux is provided this evening for guests to enjoy dining independently at one of this town’s many quaint cafés.

Accommodations: Le Manoir De Mathan (B, L)

Day 5: Pointe du Hoc / Omaha Beach / Normandy American Cemetery

On the final day in Normandy, touring is devoted to the ground troops who came ashore in the Omaha Beach area. First, visit Pointe du Hoc, where Army Rangers faced tough odds coming ashore and scaling the imposing 100-foot cliff. Next, visit Dog Green Sector of Omaha Beach. A Company, 1st Battalion, 116th Infantry of the 29th “Blue and Gray” Division landed at “H-Hour” on D-Day. A 250-meter stretch of beach untouched by preliminary bombardments lay in front of them, and they could clearly see German bunkers in the distance. Within 15 minutes, A Company was reduced from an assault company to a small rescue party. These events inspired the opening scenes of Saving Private Ryan. After an included lunch overlooking Omaha Beach, spend the afternoon at the Normandy American Cemetery, where more than 9,000 Americans are laid to rest in the ground they helped liberate. Guests will be given time to walk the grounds, visit the small museum, and remember the sacrifices made here. Reflect on the day’s touring during dinner with the group this evening.

Accommodations: Le Manoir De Mathan (B, L, D)
Day 6: Normandy to the Netherlands

Bid farewell to Normandy and head to The Netherlands. Along the way, view episodes from the *Band of Brothers* miniseries. Stop in picturesque Amiens, France, a city along the Somme River. Enjoy lunch and independent exploration, with time to visit the Amiens Cathedrals, the tallest complete cathedral in France, and a UNESCO World Heritage Site. Relax on the coach this afternoon. An included dinner at the hotel greets you upon arrival in Eindhoven.

*Accommodations: Hotel Pullman Eindhoven Cocagne (B, D)*

Day 7: Eindhoven / Arnhem / Nijmegen

In September 1944, the Allies launched Operation Market Garden, a daring airborne operation meant to secure crucial Rhine River crossings and advance into northern Germany. Although it ultimately failed to achieve its objectives, the determination and courage shown by the airborne troops and the units that assisted them made Market Garden one of World War II’s most famous battles. During today’s tour, visit the actual battle sites where Easy Company fought and learn how the 101st Airborne fit into Operation Market Garden at Nuenen, Zon Bridge, and Logtenburg. After lunch, visit Schoonderlogt Farm to see where Dick Winters led the attack at “The Crossroads,” the subject of Episode 5 of *Band of Brothers*. Near Arnhem, members of the company helped rescue more than 100 British airborne troops who were stuck behind enemy lines across the Rhine during Operation Pegasus in October 1944. The touring day ends in Nijmegen and “A Bridge Too Far” before returning to Eindhoven where guests enjoy an evening at leisure.

*Accommodations: Hotel Pullman Eindhoven Cocagne (B, L)*

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Day 8: Netherlands American Cemetery / Journey to the Ardennes

This morning, guests may choose to take a guided walking tour of Eindhoven, explore the area independently, or relax at the hotel. The optional morning tour includes details on the actions that occurred around Eindhoven, with visits to the Joe Mann Memorial and the Robert Cole Memorial. After lunch at leisure, visit the Netherlands American Cemetery in Margraten – the only American military cemetery in The Netherlands. A unique aspect of this cemetery is its connection with the Dutch people. Since 1945 members of the local community have adopted the grave sites of the American fallen. They bring flowers to the cemetery and research the life of the service member they adopt as a way to honor their sacrifice. After paying respects to members of Easy Company who are buried there, continue to the medieval market town of Clervaux, Luxembourg, in the heart of the Ardennes. Along the way, the tour guide presents an overview of the Battle of the Bulge – Hitler’s last-ditch effort to defeat the Allies in the west, and the largest land battle fought by the US Army in World War II.

Accommodations: Hotel International (B, D)

Day 9: Battle of the Bulge / Bastogne / Bois Jacques

This day is dedicated to the heroic defense of the besieged crossroads town of Bastogne as depicted in Band of Brothers Episode 6: “Bastogne,” along with today’s visits to the Mardasson Memorial, a monument honoring the memory of the American soldiers wounded or killed during the Battle of the Bulge. Next, a visit to the Bastogne War Museum provides insight into the experiences of the troops during the harsh, cold winter of 1944 - 45. In the Bois Jacques forest, guests may choose to climb in the foxholes that provided some shelter to Easy Company. Tour Bastogne Barracks, where on December 22, 1944, Gen. Tony McAuliffe of the 101st gave his famous reply of “NUTS!” to the Germans’ request that Americans surrender the encircled town of Bastogne. Free time in Bastogne is also provided during the day for lunch – and perhaps some shopping for Belgian chocolates. The evening is at leisure.

Accommodations: Hotel International (B)
Day 10: Luxembourg American Cemetery / Haguenau

Before departing the Ardennes, the final stop is at the Luxembourg American Cemetery and Memorial, where guests visit the graves of Easy Company members and of Gen. George S. Patton. Continue to Haguenau for lunch and then walk the “Last Patrol” of Easy Company, where they held fast against Operation Nordwind, the last major German offensive of the war in the west, for more than a month. Visit the MM Park (Musee Militaire), a new museum with an impressive collection of tanks and other large artifacts of the era. Arrive in Stuttgart this evening and enjoy dinner and exploration on your own.

Accommodations: Maritim Stuttgart (B, L)

Day 11: Dachau / Zell Am See

Located ten miles northwest of Munich, the Dachau Concentration Camp was established in 1933 to hold political prisoners. Throughout the rest of the 1930s, the camp grew to hold Jews, Roma, Slavs, and more groups deemed unworthy by the Nazis. In 1943, as war raged across the continent, the Nazis constructed more than 150 subsidiary camps near Dachau where prisoners were often worked to death. The terrible conditions in Dachau and throughout the subsidiary camps led to a widespread typhus epidemic by the end of 1944, as the Allied armies were preparing to enter Germany. When the first American troops approached the camp in April 1945, the sight of the prisoners and the living conditions tested even the most battle-hardened soldiers. Episode 9 of the miniseries portrays Easy Company discovering one of Dachau’s subsidiary camps at Landsberg. After discussing why World War II was fought, the group heads to the Bavarian Alps, as Easy Company did, for the final chapter of the journey.

Accommodations: Grand Hotel Zell Am See (B, D)

Day 12: Berchtesgaden

On the final day of touring, guests take in the spectacular views from Hitler’s Eagle’s Nest, captured by Allied forces in May 1945. A gift to Adolf Hitler for his 50th birthday in 1939, Eagle’s Nest was funded by Hitler’s inner circle. Legend says that Mussolini gifted the fireplace to the project. Although a fortune was spent to build the perch, Hitler only made 14 official visits. Return to Zell Am See and reflect on the journey during a farewell dinner at the hotel, overlooking the lake featured in the final scenes of Band of Brothers.

Accommodations: Grand Hotel Zell Am See (B, L, D)

Day 13: Zell Am See / Munich

Early this morning the entire group transfers together to the Munich Airport (MUC) for individual flights home.* (B)

*Please note that flights should be scheduled to depart no earlier than 12:00 noon. Weather and/or local government and venue conditions may change the final schedule. Each evening you will receive a detailed schedule for the following day, including the timing of meals and tours. If you have any questions or concerns, please contact the Travel Team.
Prior to the commencement of the main tour, pre-tour guests enjoy three nights in London at the luxurious Rubens at the Palace Hotel, an historic 5-star property that dates back to the 1700s and has served royalty throughout the centuries. Two full days exploring the wartime life of Sir Winston Churchill provide context of what the UK was like when Easy Company arrived there to train in 1944. Touring includes Chartwell, Sir Winston’s countryside manor; the storied Churchill War Rooms, hidden beneath the streets of Westminster; and the Imperial War Museum, home of artifacts of British conflicts from World War I to the present. Breakfast at the hotel is included each morning, and lunches during the full days of touring are included. Evenings are free to enjoy London on your own.

**ACCOMMODATIONS**

Rubens at the Palace Hotel, London

The 5-star Rubens at the Palace Hotel overlooks Buckingham Palace and lies within easy walking distance to Victoria Station. This historic hotel is fully renovated and offers a host of restaurants and bars. The beautifully appointed guest rooms are elegantly furnished with meticulous attention to detail and personal thoughtful touches. Traditional style blends seamlessly with the latest modern amenities, including complimentary Wi-Fi, an entertainment system with interactive TV, a huge selection of on-demand movies, and a music library.
DONNINGTON VALLEY HOTEL & SPA
-Newbury, UK-

Situated in the heart of the Berkshire countryside just outside of Newbury, Donnington Valley Hotel & Spa is a privately owned country hotel. Designed for work, relaxation, and play, the hotel boasts a 2 AA Rosette restaurant, state-of-the-art spa and health club, and a stunning 18-hole golf course. All of the 111 bedrooms and suites are elegantly designed with marble bathrooms, flat-screen TVs, a selection of films to choose from, and complimentary Wi-Fi. Bedrooms include Egyptian cotton duvets, laptop-sized safes, and complimentary bottled water.

STUNNING ACCOMMODATIONS

Our educational travel programs allow you to experience your journey in quaint regional boutique hotels as you go behind the scenes to the beaches, bridges, cities, and villages where crucial battles took place.*

MANOIR DE MATHAN
-Crépon, Normandy-

This boutique hotel is in an ideal location to explore the beaches of Normandy and the surrounding area. Nestled between Bayeux and Arromanches, and once home to the king, the hotel will leave you with a lasting impression of your stay. With its beautiful gardens and rich historical heritage, the hotel combines comfort, charm, and romanticism.

*Please note: Due to the average climates in many of the locations visited and the historic nature of the properties utilized, air conditioning may not be available at certain hotels. Hotel accommodations are subject to change and final hotel selections will be communicated one month prior to departure.
THE PULLMAN HOTEL
- Eindhoven -

This beautiful 4-star hotel is located in the charming heart of Eindhoven just opposite the luxury De Heuvel shopping center. The Pullman Eindhoven Cocagne is well-known for their Vestdijk 47 restaurant & bar. Rooms are spacious and include complimentary Wi-Fi, minibar, high-definition television, in-room safe, and room service.

HOTEL INTERNATIONAL
- Clervaux, Luxembourg-

The 4-star Hotel International is located in the center of the charming city of Clervaux, at the heart of the Luxembourg Ardennes. Two restaurants, a lounge, a spa, an indoor swimming pool, and a fitness center will ensure you enjoy your stay.

MARITIM HOTEL STUTTGART
- Stuttgart, Germany-

This beautiful hotel located right next to Hoppenlau Park showcases three restaurants, a café, piano bar, and an exclusive wellness area with swimming pool, fitness area, and beauty lounge. Guests enjoy seasonal and regional delicacies at the Reuchlin Restaurant, discover the popular Swabian “Maultasched” (filled pasta) at Café Espresso, and imbibe in a generous selection of cocktails in the Pianobar. Recently renovated in 2016, each room boasts a modern bathroom design including a rain shower with digital temperature settings.
At the end of the war, Grand Hotel Zell Am See was occupied by US forces for ten years and is best known as the hotel where the *Band of Brothers* spent time.

Today, it is the perfect end to a pilgrimage honoring Easy Company. This superior 4-star hotel is located in a unique location on a private peninsula directly on the shore of Lake Zell. In existence for more than 120 years, it provides the highest level of Gemütlichkeit, or regional hospitality, to our guests. A farewell dinner at this breathtaking property provides an excellent end to your tour.
The National WWII Museum's educational travel programs bring the Museum's tradition of inspiration, excellence, and thoughtful inquiry to travel destinations around the world, with tours designed by leading historians and led by Museum curators and expert local guides.

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The National WWII Museum’s Road to Victory brick program honors the WWII generation, the American heroes who served during the war, and their families. The goal of our program is to celebrate the American spirit while forging a link between the present generation and the generation that fought to secure our nation’s freedom during World War II. Therefore, the Museum reserves the right to deny requests for inscriptions that might be considered offensive or inappropriate to those who sacrificed during the WWII era, or messages that do not align with the Museum’s mission, which is to tell the story of the American experience in the war that changed the world—why it was fought, how it was won, and what it means today—so that all generations will understand the price of freedom and be inspired by what they learn.

Purchase your commemorative brick today.
For only $250, you can honor your personal hero with a classic red brick to be installed on our New Orleans campus. Three lines of personalized text allow you to list your name, the name of a WWII veteran or civilian, a military unit, squadron, ship, or branch of the armed forces active during the war—the choice is yours. These fathers and grandfathers, sons and daughters, friends and neighbors overcame a once-in-a-generation challenge and they deserve a memorial that will last for generations to come.

Add a Commemorative Book
This elegant, 44-page hardcover book immortalizes the story of America’s role in World War II through powerful and awe-inspiring images from the Museum’s archive and includes a digitally reproduced image of your engraved brick on the cover.

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Luggage will be limited to one (1) suitcase and one (1) carry-on per person to ensure that there is enough room on the motor coach for all passenger luggage. All luggage must be securely packed and clearly labeled. We recommend that all participants secure baggage loss and damage insurance that may be purchased for this tour.

Please see airline weight and size restrictions for luggage on international flights. The Museum is not responsible for loss or damage to luggage or any other personal item during travel, while in a hotel during land programs, on a cruise or while on shore excursions. Under no circumstances may dangerous items (i.e. explosives, firearms, liquid oxygen, combustible or illegal substances) be taken on the tour. We recommend that you hand carry travel documents (passports and tour tickets), medications and valuables, and check with your airline regarding carry-on baggage restrictions. These items are the full responsibility of the guest at all times. The Museum shall not be responsible for the loss of or damage to such personal items.

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All tours are operated by independent contractors. These independent contractors may impose additional terms and conditions and limitations of liability on tour participants. Other independent contractors retained by the Museum such as lecturers, guest personalities and entertainers are subject to change and/or cancellation without notice.

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All travel documents (air and tour tickets, passport) are the responsibility of the guest. It is also your responsibility to comply with all customs requirements. Without the required documents, you may be denied boarding and the Museum will not be liable for such denial or bear any financial responsibilities as a result thereof.

Security measures imposed by governments may change from time to time and you will be required to comply with them. We will endeavor to provide you with notice of measures which may affect you; but complying with any such requirement is your responsibility.

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The National World War II Museum Inc., a New Orleans, Louisiana based nonprofit 501C(3) organization and its employees, shareholders, subsidiaries, affiliates, officers, directors or trustees, successors, and assigns (collectively “the Museum”), does not own or operate any entity which is to or does provide goods or services for your trip including, but not limited to, lodging facilities, airline, vessel, or other transportation companies, guides or guide services, local ground operators, providers or organizers of optional excursions, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, the Museum is not liable for any negligent or willful act or failure to act of any such person or entity or of any other third party.

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If due to weather, flight schedules or other uncontrollable factors, you are required to spend an additional night(s), you will be responsible for your own hotel, transfers and meal costs. Baggage is entirely at owner’s risk. The right is reserved to decline to accept as a trip participant, or remove from a trip, without refund, any person the Museum judges to be incapable of meeting the rigors and requirements of participating in the activities, or who is abusive to other trip participants, leaders or third parties, or who the Museum determines to detract from the enjoyment of the trip by others. Specific room/cabin assignments are within the sole discretion of the hotel or cruise line.

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I agree that any dispute concerning, relating or referring to this Agreement, the brochure or any other literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration pursuant to the Federal Arbitration Act, 9 U.S.C. §§1-16, either according to the then existing Commercial Rules of the American Arbitration Association (AAA) or pursuant to the Comprehensive Arbitration Rules & Procedures of the Judicial Arbitration and Mediation Services, Inc. (JAMS). Such proceedings will be governed by substantive (but not procedural) Louisiana law and will take place in New Orleans, LA. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Please understand that by agreeing to these terms and conditions, you and we are waiving our right to a trial by jury.

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